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# AIM Products, LLC Terms & Conditions

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#### 1. Limited Product Warranty:

AIM warrants to the original purchaser or, for products purchased from a Reseller, to the original end-user that AIMbranded products will conform to the AIM written product specifications for the period stated in the written product specifications. It is the sole responsibility of the original purchaser or, for products purchased from a Reseller, to the original end-user to acquire up-to-date versions of the pertinent AIM written product specifications. During the warranty period, AIM will, at its option: (1) replace the product with a comparable product, or (2) refund the amount you paid for the product, upon its return. The foregoing states your sole and exclusive remedy, and AIM's sole and exclusive obligation, with respect to a breach of the warranty set forth above. In order to receive the benefit of this warranty, you must follow AIM's warranty processes. You are responsible for properly packaging your product, paying all shipping costs, loss or damage to the product during shipping, and any other taxes, fees or charges associated with transporting the product to AIM's service facility. Purchasing additional products from AIM does not extend your warranty period.

If AIM asks you to return defective products, you must do so within 7 days after you receive the replacement products. AIM will charge you for replacement products if you fail to do so. THIS LIMITED WARRANTY COVERS NORMAL USE. AIM DOES NOT WARRANT AND IS NOT RESPONSIBLE FOR DAMAGES CAUSED BY MISUSE, ABUSE, ACCIDENTS, UNAUTHORIZED SERVICE OR PARTS, OR THE COMBINATION OF AIM BRANDED PRODUCTS WITH OTHER PRODUCTS. THIS LIMITED WARRANTY DOES NOT COVER NON-AIM BRANDED PRODUCTS. ANY WARRANTY APPLICABLE TO NON AIM BRANDED PRODUCTS IS PROVIDED BY THE ORIGINAL MANUFACTURER.

## 2. Disclaimer of Warranties:

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH IN THIS AGREEMENT, AIM DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESSFOR A PARTICULAR PURPOSE. THE TERM OF ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED IS LIMITED TO ONE YEAR.

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AIM'S MAXIMUM LIABILITY TO YOU IS LIMITED TO THE PURCHASE PRICE PAID BY YOU FOR THE APPLICABLE AIM BRANDED PRODUCT(S). IN NO EVENT SHALL AIM BE LIABLE TO YOU FOR PROPERTY DAMAGE, PERSONAL INJURY, LOSS OF USE, INTERRUPTION OF BUSINESS, LOST PROFITS, OR OTHER CONSEQUENTIAL, PUNITIVE OR SPECIAL DAMAGES, HOWEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, OTHER THAN THOSE DAMAGES THAT ARE INCAPABLE OF LIMITATION, EXCLUSION OR RESTRICTION UNDER APPLICABLE LAW.



#### 4. General:

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## **AIM Products, LLC**

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\*Effective July 1, 2023, due to an update in California law, the start date for product warranties will now be aligned with the date of delivery of the product. This change is for all Mainline products purchased on or after July 1, 2023 by California consumers. (California Legislative Information AB-2912)

